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MAY 27 2011

FCC Mail Room

May 25, 2011  
Via Overnight Delivery

Ms. Marlene H. Dortch, FCC Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capitol Heights, MD 20743  
ATTN: WCB Competition Policy Division

**Re: Section 63.71 Application of Ojo Service LLC to Discontinue Service**

Dear Ms. Dortch:

Enclosed for filing please find the original and six (6) copies of the Application of Ojo Service LLC to discontinue its provision of all domestic interconnected VOIP service.

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided.

Any questions you may have pertaining to this filing may be directed to me at (407) 740-3031 or via email at sthomas@tminc.com. Thank you for your assistance.

Sincerely,

Sharon Thomas  
Consultant to Ojo Service LLC

ST/sp

Enclosures

cc: Service List  
Rodney McDonald – FCC (via email)  
C. Vitale – Ojo  
file: FCC - Domestic  
tms: FCx1101

Received & Inspected

MAY 27 2011

FCC Mail Room

Before the  
**FEDERAL COMMUNICATIONS COMMISSION**  
Washington, D.C. 20554

In the Matter of )  
Section 63.71 Application of )  
Ojo Service LLC )  
to Discontinue Service )

File No. \_\_\_\_\_

**Section 63.71 Application of Ojo Service LLC to Discontinue Services**

Ojo Service LLC ("Ojo" or "Applicant") hereby seeks authorization pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, to discontinue its provision of interconnected VOIP services to all of its customers. The Applicant intends to discontinue its operations entirely.

Applicant has operated as is an interconnected VOIP provider only. As detailed below, the Applicant currently serves a limited number of customers.

Ojo individually notified affected customers of its proposed discontinuance of service via electronic mail on May 12, 2011. All of Ojo's customers have email addresses and email notification is the standard form of notification or these customers.

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2011 MAY 31 A 3:14

REC'D COMPETITION BUR.  
CFB

The applicant provides the following information pursuant to Section 63.71 of the Commission's rules:

1. *Name and address of Carrier*

Ojo Service LLC

Correspondence concerning this application should be sent to:

Sharon Thomas, Consultant to  
Ojo Service LLC  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751  
Telephone: 407-740-3031  
Facsimile: 407-740-0613  
E-Mail: [stthomas@tminc.com](mailto:stthomas@tminc.com)

2. *Date of Planned Service Discontinuance, Reduction or Impairment:*

Ojo proposes to discontinue service to all customers on June 12, 2011, or upon the Commission's approval of the discontinuance, whichever occurs later.

3. *Points of Geographic Areas of Service Affected:*

The interconnected VOIP services that the Applicant proposes to discontinue are offered to customers throughout the United States; the services can be used for local, intrastate and interstate calling.

4. *Brief Description of Types of Service Affected:*

Ojo will discontinue interconnected VOIP service to all of its existing customers. The services can be used for local, intrastate and interstate calling. This discontinuance will affect 200 customers, located throughout the United States. The Company has arranged for the services to be transferred to another provider of interconnected VOIP service, VoX Communications Corp. Consequently, no customers will experience a disruption in their service upon discontinuance by Ojo.

5. *Brief Description of Dates and Methods of Notice to All Affected Customers:*

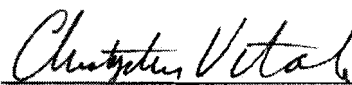
The Applicant has provided written customer notice of the planned discontinuance in accordance with the requirements of section 63.71 (a) of the Commission's Rules by notice dated May 12, 2011. Notice was provided via letter sent via electronic mail to each affected customer, which is the standard form of notification employed by Ojo for customer notifications. All of Ojo's customers have email accounts. The customer notice is appended hereto as Exhibit A.

Notice has been sent to the public utility commissions and to the Governor of the states in which Ojo proposes to discontinue service and to the Secretary of Defense, Special Assistant for Telecommunications, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

### Conclusion

Pursuant to Section 214 (a) of the Communication Act of 1934, as amended, and 47 C.F.R. §63.71, Ojo understands that this application will be automatically granted on the 31<sup>st</sup> day after the Public Notice is released, with no Commission notification to the Applicant, unless the Commission has notified the Applicant that the grant will not be automatically effective.

Dated this 23<sup>rd</sup> day of May 2011.



Christopher Vitale, Chief Administrative  
Officer, WorldGate Communications Inc, the sole  
Ojo Service LLC member.

Sharon Thomas, Consultant to  
Ojo Service LLC  
Technologies Management, Inc.  
2600 Maitland Center Parkway, Suite 300  
Maitland, FL 32751  
Telephone: 407-740-3031  
Facsimile: 407-740-0613  
E-Mail: [stthomas@tminc.com](mailto:stthomas@tminc.com)

**Exhibit A**  
**Customer Notice**

## Christopher Vitale

---

**From:** Customer Care  
**Sent:** Thursday, May 12, 2011 4:28 PM  
**To:** Customer Care  
**Subject:** IMPORTANT Announcement about your Ojo service  
**Attachments:** Resetting Your Ojo Video Phone v1.2.pdf

Ojo Service, LLC  
3800 Horizon Blvd, Suite 103  
Trevose, Pennsylvania 19053

VoX Communications Corp  
1969 S. Alafaya Trail #411  
Orlando, FL 32828-8732

May 12, 2011

Dear Ojo Services Customer,

We would like to inform you of an exciting change regarding your current VOIP voice and video service. As of June 12<sup>th</sup>, Ojo Service, LLC, will no longer be a VOIP voice and video phone service provider. However we have partnered with VoX Communications, one of the leading providers of integrated video and VoIP telephony services to take over your service relationship. VoX is a very experienced service provider and has been offering video phone services featuring the Ojo Vision video phone since it was introduced last fall. All Ojo Service customers are being affected by this change.

**VERY IMPORTANT - In order to ensure your service continues without interruption, you must take the following actions:**

Starting Monday, May 16<sup>th</sup>

- 1) Go to <https://control.voxcorp.net/activate/?agent=wor001> to enter your video phone, account and billing information.
- 2) Once step 1 above is completed, you then need to reset your video phone settings. Please follow the instructions attached to this email.

If you have any questions or experience any trouble, please contact VoX Customer Service at 1.800.869.1699 or email [customercare@voxcorp.net](mailto:customercare@voxcorp.net)

The FCC will authorize this discontinuance of service unless it is shown that customers are unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to §63.71 Application of Ojo Service. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions or concerns with respect to this notice, please call Ojo Service at 1-215-354-5222.

We thank you for being a loyal Ojo Service customer. We are confident that you are in good hands with VoX Communications.

Respectfully,

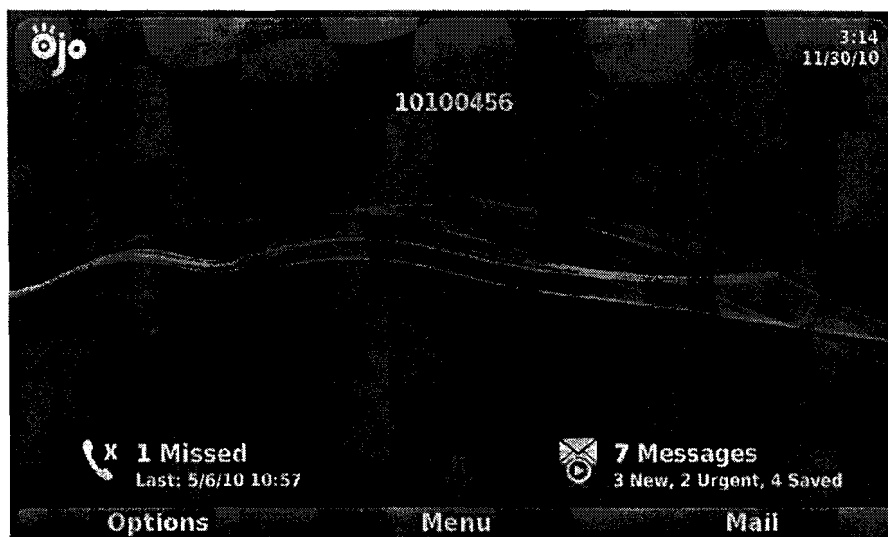
VoX Communications and Ojo Service LLC



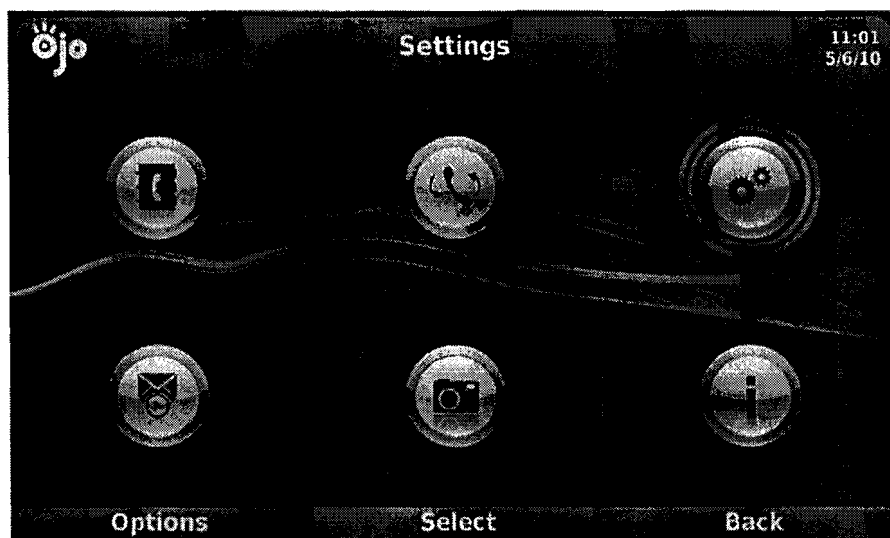
## Resetting Your Ojo Video Phone

You can reset your Ojo video phone to the original factory settings and still preserve your contacts, call history and pictures.

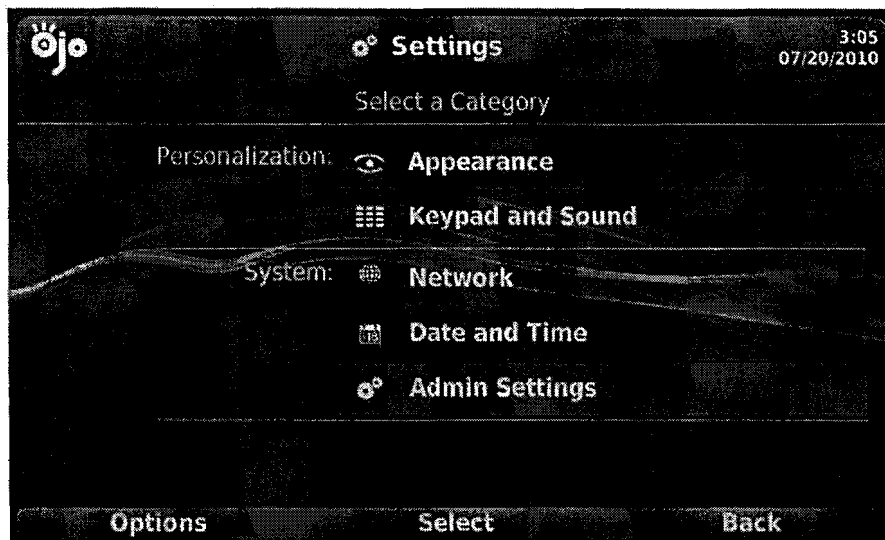
To reset your Ojo video phone, begin on the Home screen. Select Menu.



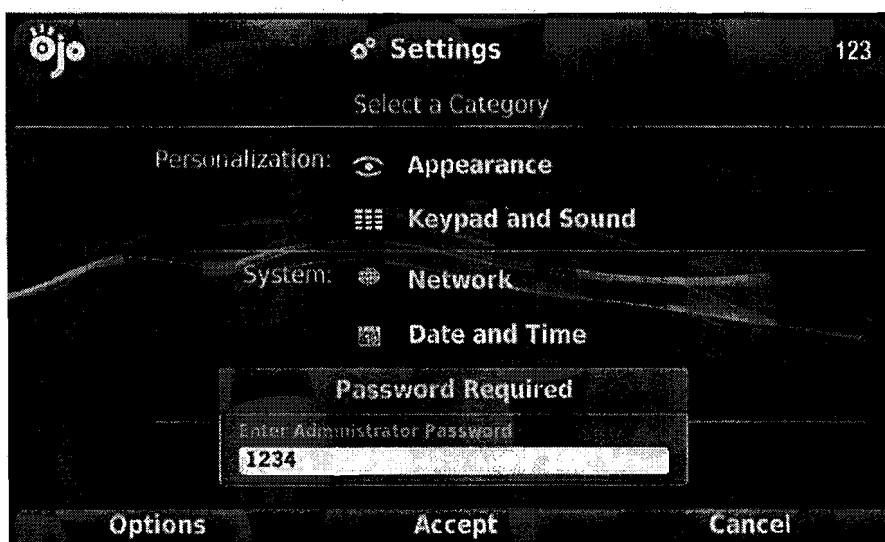
The Menu screen will display. On the Menu screen, navigate to highlight the "Settings" icon and press OK or Select.



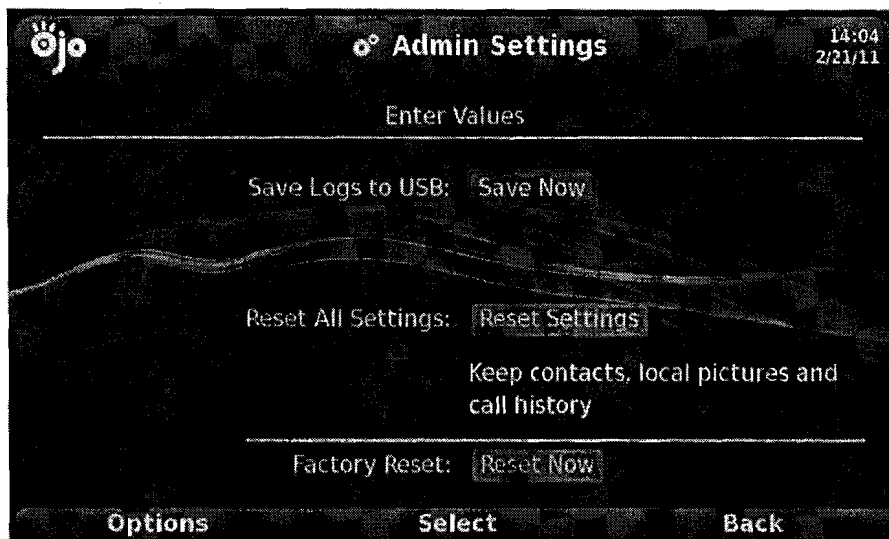
The Settings screen will display. On the Settings screen navigate to highlight the "Admin Settings" option and press OK or Select.



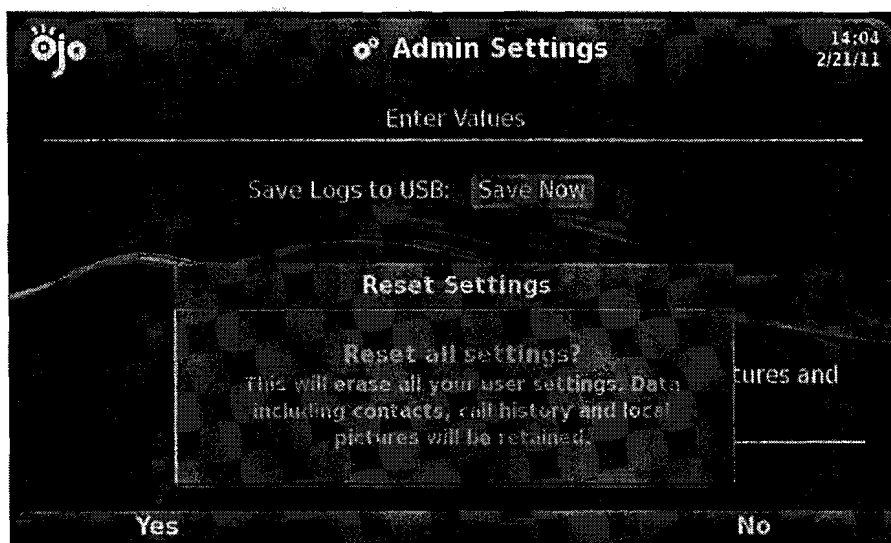
A pop-up will display for entering a password. Enter the Administrator Password: **1234** and press OK or Accept.



The Admin Settings screen will display. On the Admin Settings screen, navigate to highlight the "Reset Settings" button and press OK or Select.



Press the left soft key "Yes" to confirm.



Your Ojo will now restart and return to factory settings.

Your contacts, call history and pictures will not be erased.

**Exhibit B - Service List  
Commissions**

Mr. Walter Thomas, Jr. Secretary  
Alabama Public Service Commission  
100 N. Union Street, Suite 850  
Montgomery, Alabama 36130

Regulatory Commission of Alaska  
701 West 8<sup>th</sup> Ave., Suite 300  
Anchorage, AK 99501

Docket Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 80557-2927

Mr. Doug Dean Director  
Colorado Public Utilities Commission  
1560 Broadway, Suite 250  
Denver, Colorado 80202

Ms. Alisa Bentley Secretary  
Delaware Public Service Commission  
861 Silver Lake Boulevard, Suite 100  
Cannon Building  
Dover, Delaware 19904

Ms. Ann Cole Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

Ms. Karen Higashi Chief Clerk  
Hawaii Public Utilities Commission  
465 S. King Street, Room 103  
Honolulu, Hawaii 96813

Ms. Elizabeth Rolando Chief Clerk  
Illinois Commerce Commission  
572 East Capital Avenue  
Springfield, Illinois 62701

Ms. Jan Sanders Commission Secretary  
Arkansas Public Service Commission  
1000 Center Street  
Little Rock, Arkansas 72203

TD Coordinator  
California Public Utilities Commission  
505 Van Ness Avenue, 3rd Floor  
San Francisco, California 94102

Ms. Kimberly Santopietro Executive Sec.  
Connecticut Department of Public Utility  
Control  
10 Franklin Square  
New Britain, Connecticut 06051

Ms. Dorothy Wideman Commission Secretary  
Public Service Commission of the District of  
Columbia  
1333 H Street NW, Suite 200W  
Washington, DC 20005

Mr. Reece McAlister Executive Secretary  
Georgia Public Service Commission  
244 Washington Street SW  
Atlanta, Georgia 30334-7051

Ms. Jean Jewell Secretary  
Idaho Public Utilities Commission  
472 West Washington  
Statehouse  
Boise, Idaho 83720-0074

Ms. Brandy Darlington Tariff Administrator  
Indiana Regulatory Commission  
Indiana Government Center South  
302 W. Washington Street, Suite E306  
Indianapolis, Indiana 46204

Ms. Judi Cooper Executive Secretary  
Iowa Utilities Board  
350 Maple Street  
Des Moines, Iowa 50319-0069

Mr. Brent Kirtley Tariff Branch Manager  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

Ms. Karen Geraghty Administrative Director  
Maine Public Utilities Commission  
242 State Street, 18 SHS  
Augusta, Maine 04333-0018

Ms. Catrice Williams Secretary  
Massachusetts Department of  
Telecommunications & Cable  
Two South Station  
Boston, Massachusetts 02110

Dr. Burl Haar Executive Secretary  
Minnesota Public Utilities Commission  
121 7th Place East, Suite 350  
St. Paul, Minnesota 55101

**Exhibit B - Service List (Cont'd.)**  
**Commissions (Cont'd.)**

Ms.ColeenDale Chief Regulatory Law Judge  
Missouri Public Service Commission  
200 Madison Street, Suite 100  
Jefferson City, Missouri 65101

Mr.MichaelHybl Executive Director  
Nebraska Public Service Commission  
300 The Atrium1200 N Street  
Lincoln, Nebraska 68059-4927

Ms.SusanDuffy Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, Kansas 66604-4027

Mr.Eve Kahao Gonzalez Secretary  
Louisiana Public Service Commission  
Glavez Building602 North 5th Street, 12th  
Floor  
Baton Rouge, Louisiana 70802

Ms.TerryRomine Executive Secretary  
Maryland Public Service Commission  
6 St. Paul Street  
Baltimore, Maryland 21202-6808

Ms.RobinAncona Director  
Michigan Public Service Commission  
6545 Mercantile Way  
Lansing, MI 48909-7804

Mr.BrianRay Executive Secretary  
Mississippi Public Service Commission  
Woolfolk Building501 North West Street,  
Suite 201A  
Jackson, Mississippi 39201

Ms.KateWhitney Program Director  
Montana Public Service Commission  
1701 Prospect Avenue  
Helena, Montana 59620-2601

Ms.NancyKrassner Commission Secretary  
Public Utilities Commission of Nevada  
1150 E. William Street  
Carson City, Nevada 89701-3109

Ms.LisaCleveland Utility Analyst  
New Hampshire Public Utilities Commission  
21 South Fruit Street, Suite 10  
Concord, New Hampshire 03301-2429

Hon.JaclynBrilling Commission Secretary  
New York Public Service Commission  
Three Empire State PlazaAgency Building 3  
Albany, New York 12223-1350

Mr.DarrellNitschke Executive Secretary  
North Dakota Public Service Commission  
600 E. Boulevard Avenue, Dept. 408  
Bismarck, North Dakota 58505-0480

Commission Court Clerk's Office  
Oklahoma Corporation Commission  
Public Utilities Division, Room 103  
2101 N. Lincoln Avenue  
Oklahoma City, Oklahoma 73105

Mr.RosemaryChiavetta Commission  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building400  
North Street, 2nd Floor  
Harrisburg, Pennsylvania 17120

Mr.CharlesTerreni Chief Clerk  
South Carolina Public Service Commission  
Synergy Business Park, Saluda Bldg.101  
Executive Center Drive, Suite 100  
Columbia, South Carolina 29210

Ms.SharlaDillon Dockets & Records  
Manager  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

RecordsDepartment  
New Mexico Public Regulation Commission  
224 East Palace Avenue  
Santa Fe, New Mexico 87501

Ms.ReneeVance Chief Clerk  
North Carolina Utilities Commission  
4325 Mail Service Center  
Raleigh, North Carolina 27699-4325

Ms.ReneeJenkins Commission Secretary  
Public Utilities Commission of Ohio  
180 East Broad Street, 13th Floor  
Columbus, Ohio 43215-3793

Mr.RichardWillis Executive Director  
Oregon Public Utilities Commission  
550 Capitol Street, NE, Suite 215  
Salem, Oregon 97301-2551

**Exhibit B - Service List (Cont'd.)**  
**Commissions (Cont'd.)**

Ms.LulyMassaro Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, Rhode Island 02888

Ms.PatriciaVan Gerpen Executive Director  
South Dakota Public Utilities Commission  
Capitol Building, 1st Floor  
500 East Capitol Avenue  
Pierre, South Dakota 57501-5070

Mr.JamesGalloway Filing Clerk Central  
Records  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
Austin, Texas 78711-3326

Commission Secretary  
Utah Public Service Division  
Herber M. Wells Building 160 East 300  
South Street  
Salt Lake City, Utah 84111

Mr.WilliamIrby Director  
Virginia State Corporation Commission  
Tyler Building, 9th Floor 1300 E. Main  
Street  
Richmond, Virginia 23219

Ms.SandraSquire Executive Secretary  
West Virginia Public Service Commission  
201 Brooks Street  
Charleston, West Virginia 25323

Mr.DavidLucero Commission Attorney  
Wyoming Public Service Commission  
Hansen Building, Suite 300  
2515 Warren Avenue  
Cheyenne, Wyoming 82002

Ms.SusanHudson Clerk of the Board  
Vermont Public Service Board  
112 State Street, 4th Floor  
Montpelier, Vermont 05620-2701

Ms.CarolWashburn Executive Secretary  
Washington Utilities & Transportation  
Commission  
1300 S. Evergreen Park Drive, SW  
Olympia, Washington 98504-7250

Ms.SandyPaske Commission Secretary  
Wisconsin Public Service Commission  
610 N. Whitney Way  
Madison, Wisconsin 53705-2729

**Exhibit B - Service List (Cont'd.)**  
**Governors**

Office of the Governor  
State Capitol N-104  
600 Dexter Avenue  
Montgomery, AL 36130-2751

Office of the Governor  
PO Box 110001  
Juneau, AK 99811-0001

Office of the Governor  
1700 West Washington  
Phoenix, Arizona 85007

Office of the Governor  
250 State Capitol Bldg.  
Little Rock, AR 72201

Office of the Governor  
State Capitol  
First Floor  
Sacramento, CA 95814

Office of the Governor  
136 State Capitol  
Denver, CO 80203-1792

Office of the Governor  
State Capitol, 210 Capitol Ave.  
Hartford, CT 06106

Office of the Governor  
820 N. French St.  
Wilmington, DE 19801

Office of the Governor  
The Capitol  
Tallahassee, FL 32399-0001

Office of the Governor  
203 State Capitol  
Atlanta, Georgia 30334

Office of the Governor  
5 State Capitol  
Honolulu, HI 96813

Office of the Governor  
State Capitol Building  
West Wing, 2<sup>nd</sup> Floor  
PO Box 83720  
Boise, ID 83720-0034

Office of the Governor  
207 State Capitol Bldg.  
Springfield, IL 52706

Office of the Governor  
206 State House  
Indianapolis, IN 46204

Office of the Governor  
State Capitol Building  
Des Moines, IA 50319

Office of the Governor  
Two State Capitol  
Topeka, KS 66612-1590

Office of the Governor  
700 State Capitol  
Frankfort, KY 40601

Office of the Governor  
State Capitol  
Post Office Box 94004  
Baton Rouge, LA 70804-9004

Office of the Governor  
#1 State House Station  
Augusta, ME 04333-0001

Governor of Maryland  
State Capitol Building  
Annapolis, MD 21401

State House  
Office of the Governor  
Boston, MA 02133

Office of the Governor  
PO Box 30013  
Lansing, MI 48909

Office of the Governor  
130 State Capitol  
St. Paul, MN 55155

Office of the Governor  
Post Office Box 139  
Jackson, MS 39205

**Exhibit B - Service List (Cont'd.)**  
**Governors (Cont'd.)**

Office of the Governor  
216 State Capitol  
Post Office Box 720  
Jefferson City, MO 65102

Office of the Governor  
Montana State Capitol Building  
PO Box 200801  
Helena, Montana 59620-0801

Office of the Governor  
PO Box 94848  
Lincoln, NE 68509-4848

Office of the Governor  
State Capitol 101 N. Carson Street  
Carson City, NV 89701

Office of the Governor  
208-214 State House  
Concord, NH 03301

Office of the Governor  
State House  
Trenton, NJ 08625

Office of the Governor  
State Capitol Building  
Santa Fe, NM 87503

Office of the Governor  
State Capitol  
Albany, NY 12224

Office of the Governor  
116 W. Jones Street  
Raleigh, NC 27603-8001

Office of the Governor  
State Capitol  
600 E. Boulevard Avenue  
Bismarck, ND 58505-0001

Office of the Governor  
Vern Riffe Center  
77 S. High St., 30<sup>th</sup> Floor  
Columbus, OH 43215

Office of the Governor  
212 State Capitol  
Oklahoma City, OK 73105

Office of the Governor  
900 Court Street NE, Room 254  
Salem, OR 97301-4047

Office of the Governor  
225 Main Capitol Bldg.  
Harrisburg, PA 17120

Office of the Governor  
222 State House  
Providence, RI 02903

Office of the Governor  
500 E. Capitol Ave.  
Pierre, SD 57501

Governor's Office  
Tennessee State Capitol  
Nashville, TN 37243-0001

Office of the Governor  
State Capitol, PO Box 12428  
Austin, TX 78711-2428

Governor of Utah  
210 State Capitol  
Salt Lake City, UT 84114

Governor of Vermont  
Pavilion Office Bldg., 5<sup>th</sup> Floor  
109 State St  
Montpelier, VT 05609

Office of the Governor  
Patric Henry Building  
1111 East Broad Street, 3<sup>rd</sup> Floor  
Richmond, VA 23219

Office of the Governor  
Legislative Building  
PO Box 40002  
Olympia, WA 98504-0002

Office of the Governor  
State Capitol Building  
Charleston, WV 25305

Office of the Governor  
115 East State Capitol, PO Box 7863  
Madison, WI 53707

Office of the Governor  
State Capitol  
Cheyenne, WY 82002-0010



**Exhibit B - Service List (Cont'd.)**

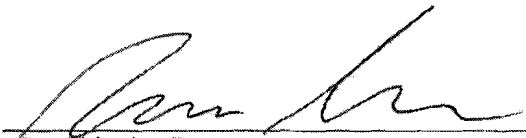
Secretary of Defense  
Attn: Special Assistant for  
Telecommunications  
Pentagon  
Washington, D.C. 20301

FCC Form 499 Data Collection Agent  
Universal Service Administration  
Corporation  
200 L Street NW, Suite 200  
Washington, DC 20036

STATE OF FLORIDA        )

COUNTY OF ORANGE        )

On this date, May 26, 2011, Notice has been sent to the State Regulatory Agencies, Governor's Offices and the Department of Defense, as required under Section 63.71, concurrent with this filing. A service list is provided in Exhibit B.

  
\_\_\_\_\_  
For Shipping Department  
Technologies Management, Inc.